



Youngs Park - J B Postle 3G Arena

Casual Pitch Hire Booking Terms & Conditions

For clarification in this agreement Youngs Park is a trading name of Aylsham Community Sports Ltd and the facility for hire is one or more of the 3G Arena, Community Hall or Grass Pitches

Casual Pitch Hire

- Time slots and specific pitches are available on a first come, first served basis.
- Bookings are subject to availability and will only be confirmed on receipt of full payment.
- Payment is required before pitch usage
- Failure to pay before pitch usage may result in staff asking you and your party to vacate the pitch until payment has been made.
- Our Staff are not liable for any time lost due to non-payment
- If you choose to leave instead of pay, but have still had time on the pitch, payment must be made to book in the future.
- No refunds are given for no-shows
- If you are the last booking on the pitch and have not vacated after your booking has ended, our Staff have the right to ask you to leave and turn off pitch lights
- Your permitted time on the pitch is between the hours of hire. Please ensure you are off the pitch in time for the next booking to start.

Cancellations and Alterations

- Cancellations are permitted by written confirmation, by emailing bookings@youngspark.co.uk, and receiving a reply.
 - Sending a message will not suffice
- If you cancel your booking the following admin charges are applied.
 - Over 48 hours Notice – no fee charged.
 - Less than 48 hours notice - 25% of the hire fee
 - Less than 12 hours notice - No Refund Given
- Cancellations of block booked sessions follow the same rules as above. If you do not use your session on the given day there is no option to defer to a later date and your booking will be lost

Centre Information

- Ample free parking is available on site.
- All cars are parked on site at the owner's risk.
- Wheelchair access is available on site.
- The car park main gate is locked every night at close
- There are various closed-circuit television cameras positioned at different locations within our premises and you accept that your image and that of any third party may be captured whilst at the centre, which includes the pitches, pavilion, and car park
- Any requests for CCTV footage of yourself will be adhered to in accordance with Government Guidance, which can be found by clicking on <https://www.gov.uk/request-cctv-footage-of-yourself>
- A public defibrillator located on the front wall of the community building next to the main door. Full instructions are on the unit and for reference the post code of this facility is NR11 6FJ.

Damage or loss of property

- The Client will be responsible for any loss or damage to Youngs Park property which is attributed to a member or members of the party throughout the duration of the booking.
- Aylsham Community Sports Ltd cannot accept any liability for personal property brought into the Centre.
- Lost property handed in or collected will be kept securely for two weeks and will be discarded after that period.
- If you cannot attend the centre within the two week period, with proper notice, staff will hold the item for you until the agreed collection date
- Report any issues or defects to our staff promptly via email at bookings@youngspark.co.uk



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Pitch Rules

- No smoking on the pitches nor on the surrounding access paths
- There is a designated smoking area at the back of the building next to the main pitch.
- No vaping within the centre or surroundings - vaping is allowed in the designated smoking area
- No glass bottles, cans, **food** or chewing gum
- No alcohol is permitted within the perimeter of the 3G arena.
- No dogs, except service dogs, are allowed on the Premises.
- Permitted footwear on the pitches include moulded studs or FG/AG boots as per our signage and literature. **All** Boots should be cleaned on the brushes provided before entering the surface.
- No flat soled shoes, astro turf trainers, or metal studs or blades
- Footwear policy applies to all players, coaches, managers, match officials or representatives on the 3G surface
- Take all personal belongings and litter off the pitch with you
- Shirts must stay on for the duration of your time at the facility
- Goals must be moved by two adults using the posts in a linear movement so as not to damage the surface. When in situ all goals must be set with wheels down. Goals must be returned to the concrete pitchside area, and placed wheels up at the end of your session.
- Last team on the facility in the evening/night must return the goals to the concrete recess areas.
- Make sure all rubbish is removed from the pitch when finishing your session
- No portable subs benches or dugouts are allowed on the carpet surface
- Spectators are to remain on the hard standing or outside the perimeter fence at all times. No spectators should enter the pitch or goal recess areas.
- Dividing Pitch Netting is only to be extended by a member of Youngs Park Staff

Time Keeping

- Your permitted time on the pitch is between the hours of hire. Please ensure you are off the pitch in time for the next booking to start. Persistent issues around time keeping could result in future bookings being cancelled

In the event on rule transgressions

1. In minor or irregular offences.
 - Participants will be reminded about using the correct footwear on the pitch
 - Participants will be asked to prove they have the correct footwear before they are allowed back on.
 - The Hirer (main point of contact) will be advised, in writing, that if the issue persists, the booking may be cancelled.
 - Coaches/managers will be required to stand in the dugout off the 3G surface.
2. For persistent offenders.
 - Participants will be prevented from entering the pitch. This will still happen irrespective of the number of participants affected and the subsequent impact on the number of participants eligible to play.
 - The Hirer will be advised, in writing, that the booking has been cancelled with immediate effect.

By paying the pitch hire fee, you are agreeing to our Terms and Conditions. Failure to abide by these may result in removal from the pitch and prevention from future pitch hire. This contract is between you/your party and the Aylsham Community Sports Ltd and is valid between the hours of your paid for pitch hire



YOUNGS PARK

J B POSTLE 3G ARENA



FOOTWEAR GUIDE

INAPPROPRIATE FOOTWEAR CAN INCREASE THE RISK OF INJURY AS WELL AS DAMAGE THE PLAYING SURFACE

PERMITTED FOOTWEAR



Artificial Ground (AG)

Recommended

Artificial Ground (AG) football boots have numerous, shorter studs for better traction and reduced wear on synthetic turf.



Boots | Moulds

Recommended

Studded boots can be used, you should be looking for footwear with moulded studs that are no longer than 13mm



Firm Ground (FG)

Recommended

Unlike standard boots these tend to have a larger number of studs that are shorter in length and are thus suitable.

FORBIDDEN FOOTWEAR



Astro Turf Trainers

No Grip & Flatten Surface

These have shorter moulded or 'dimple' studs. They are designed primarily for 2G pitches and can flatten the 3G surface.



Flat Sole Trainers

No Grip & Flatten Surface

These are your standard trainers which contain no grip and will flatten the surface of the 3G pitch



Boots | Blades

Can cause injury & tears surface

The profile of bladed boots are ideal on grass however on 3G pitches the extra traction can cause boots to stick in the surface



Metal Studs

Can cause injury & tears surface

The profile of metal studs are ideal on grass however on 3G pitches the extra traction can cause boots to stick in the surface

- ONLY RECOMMENDED FOOTWEAR IS PERMITTED ON THE PLAYING SURFACE
- FOOTWEAR MUST BE CLEAN OF LOOSE GRASS AND MUD

**ANYBODY WEARING INAPPROPRIATE FOOTWEAR
WILL BE ASKED TO LEAVE THE PITCH**